

**Pengaruh Efikasi Diri Terhadap Organizational Citizenship Behavior (OCB)
Melalui Komitmen Organisasi (Studi Pada Karyawan PT. Wangta Agung
Jombang)**

ABSTRAK Oleh:

**Lili Rizki Amalia
2061012**

**Dosen Pembimbing:
Nurul Hidayati, SE., MM**

Penelitian ini bertujuan untuk mengetahui pengaruh Efikasi Diri terhadap *Organizational Citizenship Behavior* (OCB), mengetahui dan menjelaskan pengaruh Efikasi Diri terhadap Komitmen Organisasi, mengetahui dan menjelaskan pengaruh Komitmen Organisasi terhadap *Organizational Citizenship Behavior* (OCB) dan mengetahui dan menjelaskan pengaruh Efikasi Diri terhadap *Organizational Citizenship Behavior* (OCB) dimediasi Komitmen Organisasi. Penelitian ini merupakan penelitian kuantitatif. Sampel penelitian ini adalah karyawan PT. Wangta Agung Jombang, data dari penelitian ini yaitu data primer yang bersumber angket, dengan teknik analisis data menggunakan analisis SEM-PLS. Hasil penelitian ini menunjukkan bahwa Efikasi Diri berpengaruh tidak signifikan terhadap *Organizational Citizenship Behavior* (OCB) pada karyawan PT. Wangta Agung Jombang, Efikasi Diri berpengaruh signifikan terhadap Komitmen Organisasi pada karyawan PT. Wangta Agung Jombang, Komitmen Organisasi berpengaruh signifikan terhadap *Organizational Citizenship Behavior* (OCB) pada karyawan PT. Wangta Agung Jombang dan Efikasi Diri berpengaruh signifikan terhadap *Organizational Citizenship Behavior* (OCB) dimediasi Komitmen Organisasi pada karyawan PT. Wangta Agung Jombang.

Kata Kunci : *Efikasi Diri, Komitmen Organisasi, Organizational Citizenship Behavior (OCB)*

***The Influence of Self-Efficacy on Organizational Citizenship Behavior (OCB)
Through Organizational Commitment (A Study on Employees of PT. Wangta
Agung Jombang)***

ABSTRACT By:

***Lili Rizki Amalia
2061012***

**Advisor:
*Nurul Hidayati, SE., MM***

This research aims to determine the effect of Self-Efficacy on Organizational Citizenship Behavior (OCB), to determine and explain the effect of Self-Efficacy on Organizational Commitment, to determine and explain the effect of Organizational Commitment on Organizational Citizenship Behavior (OCB), and to determine and explain the effect of Self-Efficacy on Organizational Citizenship Behavior (OCB) mediated by Organizational Commitment. This research is a quantitative study. The sample of this research is the employees of PT. Wangta Agung Jombang, with primary data sourced from questionnaires, and the data analysis technique used is SEM-PLS analysis. The results of this study show that Self-Efficacy has an insignificant effect on Organizational Citizenship Behavior (OCB) among employees at PT. Wangta Agung Jombang, Self-Efficacy has a significant effect on Organizational Commitment among employees at PT. Wangta Agung Jombang, Organizational Commitment has a significant effect on Organizational Citizenship Behavior (OCB) among employees at PT. Wangta Agung Jombang, and Self-Efficacy has a significant effect on Organizational Citizenship Behavior (OCB) mediated by Organizational Commitment among employees at PT. Wangta Agung Jombang.

Keywords: Self-Efficacy, Organizational Commitment, Organizational Citizenship Behavior (OCB)