

## DAFTAR PUSTAKA

- Afshari, Leila, Suzanne Young, Paul Gibson, and Leila Karimi. 2020. "Organizational Commitment: Exploring the Role of Identity." *Personnel Review* 49 (3): 774–90. <https://doi.org/10.1108/PR-04-2019-0149>.
- Agustinus Sihombing, Fahmi Amrico, and Eko Murti Saputra. 2023. "Pengaruh Komitmen Organisasi Terhadap Organizational Citizenship Behaviors (Ocb) Pegawai." *Journal of Innovation Research and Knowledge* 2 (10): 3901–6. <https://doi.org/10.53625/jirk.v2i10.5232>.
- Amidos, Jek, Universitas Sari, Mutiara Indonesia, and Anita Maharani. 2022. *Perilaku Organisasi. Perilaku Organisasi*. <https://doi.org/10.52931/t4b6/2022>.
- Apridar, and Marbawi Adamy. 2018. "The Effect of Job Satisfaction and Work Motivation on Organizational Commitment and *Organizational Citizenship Behavior* in Bni in the Working Area of Bank Indonesia Lhokseumawe." *Emerald Reach Proceedings Series* 1: 1–5. <https://doi.org/10.1108/978-1-78756-793-1-00063>.
- Bae, Stephanie. 2023. "Evaluating Hospitality Employees' Various Relationships and the Effects on Organizational Commitment." *International Hospitality Review* 37 (2): 202–18. <https://doi.org/10.1108/ihr-01-2021-0005>.
- Bodroastuti, Tri, and Argi Ruliaji. 2016. "Analisis Organizational of Citizenship Behaviour Serta Dampaknya Terhadap Kinerja Karyawan." *Jurnal Dinamika Ekonomi & Bisnis* 13 (1): 15–31. <https://ejournal.unisnu.ac.id/JDEB>.
- Charmiati, Putu Gita Hapsari A;, and Ida Bagus Ketut Surya. 2019. "Pengaruh Kepuasan Kerja Terhadap *Organizational Citizenship Behavior* ( OCB ) Dengan Komitmen Organisasional Sebagai Variabel Mediasi Fakultas Ekonomi Dan Bisnis Universitas Udayana ( Unud ), Bali , Indonesia." *E-Jurnal Manajemen Unud* 8 (3): 1784–1812.
- Edison, E., Kartika, T., & Lestari, R. I. D. (2017). Pengaruh Kepuasan Kerja Dan Kompetensi Terhadap Kinerja Karyawan Di Sentra Industri Kulit Sukaregang. Barista: Jurnal Kajian Bahasa dan Pariwisata, 4(1), 51-60.

- Edison, E. (2016). *Manajemen sumber daya manusia: Strategi dan perubahan dalam rangka meningkatkan kinerja pegawai dan organisasi*. Alfabeta
- Faizah, Erna Nur, Adi Lukman Hakim, and Suryani Yuli Astuti. 2021. "Job Satisfaction and Turnover Intention: The Moderating Effect of Organizational Commitment." *International Journal of Science, Technology & Management* 2 (3): 621–33. <https://doi.org/10.46729/ijstm.v2i3.202>.
- Ghozali, I. (2018). *Aplikasi analisis multivariate dengan program IBM SPSS 25 (9th ed.)*. Badan Penerbit Universitas Diponegoro.
- Greenberg, J., & Baron, R. A. (2003). *Behavior in organizations: Understanding and managing the human side of work (8th ed.)*. Prentice Hall.
- Irma Kusuma Fitri1\*, Hermin Endratno2. 2021. "Pengaruh Komitmen Organisasi Dan Kepuasan Kerja Terhadap Kinerja Karyawan Dengan *Organizational Citizenship Behavior* Sebagai Variabel Intervening: Studi Pada Karyawan Hotel Bahari, Kabupaten Tegal." *Jurnal Ekonomi Dan Bisnis Islam* 4 (1): 52–65. <https://doi.org/http://fe.ummetro.ac.id/ejournal/index.php/JM/article/view/663>.
- Jain, Ajay K. 2015. "Volunteerism and Organisational Culture: Relationship to Organizational Commitment and Citizenship Behaviors in India." *Cross Cultural Management* 22 (1): 116–44. <https://doi.org/10.1108/CCM-11-2013-0167>.
- Luthans, F. *Perilaku Organisasi*. Edited by Shakor Purwanti, Edisi 10, ANDI, 2006 Pen
- Made, Ni, Saras Pradnyawati, Gusti Ayu, and Dewi Adnyani. 2023. "E-Jurnal Ekonomi Dan Bisnis Universitas Udayana Pengaruh Kepuasan Kerja, Komitmen Organisasional, Dan Job Insecurity Terhadap *Organizational Citizenship Behavior* (Ocb)" 12 (08): 1608–15. <https://ojs.unud.ac.id/index.php/EEB/index>.
- Muzakki, Muzakki, Anis Eliyana, and Ridan Muhtadi. 2019. "Is Employee Performance Affected by Organizational Cuoture, Work Motivation and *Organizational Citizenship Behavior* (OCB)?: An Empirical Investigation." *IJIEEB: International Journal of Integrated Education, Engineering and Business* 2 (1): 36–42. <https://doi.org/10.29138/ijieeb.v2i1.810>.
- Organ, D. W. (1988). *Organizational citizenship behavior: The good soldier syndrome*. Lexington Books.
- Pool, Steven, and Brian Pool. 2007. "A Management Development Model: Measuring Organizational Commitment and Its Impact on Job Satisfaction among Executives in a Learning Organization." *Journal of Management Development* 26 (4): 353–

69. <https://doi.org/10.1108/02621710710740101>.

Pradana, Fawzi Rizki, and Mikhriani. 2017. "Organization Citizenship Behavior (OCB)." *Jurnal MD* 3 (1): 35–49.

Putrana, Yoga, Azis Fathoni, and Moh Mukeri Warso. 2016. "Pengaruh Kepuasan Kerja Dan Komitmen Organisasi Terhadap *Organizational Citizenship Behavior* Dalam Meningkatkan Kinerja Karyawan Pada PT. Gelora Persada Mediatama Semarang." *Journal of Management* 2 (2): 1–14. <http://jurnal.unpand.ac.id/index.php/MS/article/view/522>.

Rita, Marcy, Otto Randa Payangan, Yohanes Rante, Ruben Tuhumena, and Anita Erari. 2018. "Moderating Effect of *Organizational Citizenship Behavior* on the Effect of Organizational Commitment, Transformational Leadership and Work Motivation on Employee Performance." *International Journal of Law and Management* 60 (4): 953–64. <https://doi.org/10.1108/IJLMA-03-2017-0026>.

Robbins, Stephen P. "Perilaku Organisasi." *Perilaku Organisasi*, edited by Aklia Suslia, Edisi 16, Salemba Empat, 2017, <https://doi.org/10.52931/t4b6/2022>.

Sani, Achmad, and Vivin Maharani Ekowati. 2020. "Spirituality at Work and Organizational Commitment as Moderating Variables in Relationship between Islamic Spirituality and OCB IP and Influence toward Employee Performance." *Journal of Islamic Marketing* 11 (6): 1777–99. <https://doi.org/10.1108/JIMA-08-2018-0140>.

Sengkey, Yuliana M., Bernhard Tewal, and Debry Ch. Lintong. 2018. "Pengaruh Kepuasan Kerja Dan Komitmen Organisasi Terhadap *Organizational Citizenship Behavior* (OCB) Pegawai Pada Kantor Sekretariat Daerah Kabupaten Minahasa Tenggara." *Jurnal EMBA* 6 (4): 3138–47.

Serhan, Carole, Nehmeh Nehmeh, and Ibrahim Sioufi. 2022. "Assessing the Effect of Organisational Commitment on Turnover Intentions amongst Islamic Bank Employees." *ISRA International Journal of Islamic Finance* 14 (2): 141–56. <https://doi.org/10.1108/IJIF-01-2021-0008>.

Sugiyono. *Metode Penelitian Kuantitatif, Kualitatif, Dan R&D*. Edited by Alfabeta, 2016

Sugiyono. *Metode Penelitian Sumber Daya Manusia (Kuantitatif, Kualitatif, Dan Studi Kasus)*. Edited by Alfabeta, 2022

Sulistiyawati, Ni Luh Ketut Sri. 2018. "Pengaruh Kepuasan Kerja Dan Komitmen

- Organisasi Terhadap *Organizational Citizenship Behavior* Pada Karyawan Hotel Berbintang Di Bali.” *National Conference of Creative Industry*, no. September: 5–6. <https://doi.org/10.30813/ncci.v0i0.1209>.
- Suzana, Anna. 2017. “Pengaruh *Organizational Citizenship Behavior* (Ocb) Terhadap Kinerja Karyawan.” *Jurnal Logika* 3 (1): 42–50.
- Titisari, P. (2014). Peranan Organizational Citizenship Behavior (OCB) dalam meningkatkan kinerja karyawan.
- Wahyuni, Ni Putu Devi Erlina, and I Wayan Gede Supartha. 2019. “Pengaruh Keadilan Organisasional, Komitmen Organisasional, Dan Kepuasan Kerja Terhadap *Organizational Citizenship Behavior* (Ocb).” *E-Jurnal Manajemen Universitas Udayana* 8 (10): 6079. <https://doi.org/10.24943/ejmunud.2019.v08.i10.p11>.
- Wijayanti, Ani, Eryco Muhdaliha, and Setyani Dwi Lestari. 2023. “The Influence of Leadership, *Organizational Citizenship Behavior* (OCB), and Organizational Culture On Employee Performance.” *Return : Study of Management, Economic and Bussines* 3 (04): 322–29. <https://doi.org/10.57096/return.v3i04.83>.