

Audit Operasional Dalam Implementasi *Hospital Governance*

Pada Rumah Sakit Airlangga Jombang

ABSTRAKSI

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Penelitian ini bertujuan untuk mengetahui implementasi *hospital governance* yang diukur dari pemeriksaan audit operasional. Salah satu hal yang dapat mewujudkan prinsip-prinsip *good corporate governance* yaitu dilihat dari kinerja operasional di setiap unit rumah sakit, baik kinerja dalam pencapaian tujuan dan kebijakan Rumah Sakit Airlangga, serta pencapaian secara efisien, efektif, dan ekonomis, serta kesesuaian antara kinerja yang telah dicapai dengan kriteria yang telah ditetapkan.

Hasil penelitian menunjukkan bahwa Dengan diterapkannya audit operasional dapat membantu pimpinan, dan jajaran direksi Rumah Sakit Airlangga dalam melaksanakan tugas dan tanggung jawabnya dengan memberikan analisis, penilaian, saran, rekomendasi, kebijakan dan komentar mengenai kegiatan yang diaudit. Penelitian ini termasuk penelitian deskriptif kualitatif atau mengungkapkan karakteristik hal-hal yang berkaitan dengan audit operasional dalam implementasinya pada *hospital governance*. Semakin baik pelaksanaan pemeriksaan pada audit operasional di Rumah Sakit Airlangga, dapat disimpulkan bahwa perwujudan dari *hospital governance* telah terlaksana dengan baik.

Kata Kunci : Audit Operasional, *Hospital Governance*

**Operational Audit in Hospital Governance Implementation
At Airlangga Jombang Hospital**

ABSTRACTION

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This research aims to determine the implementation of hospital governance as measured from the audit of operational audits. One of the things that can realize the principles of good corporate governance is seen from the operational performance in each hospital unit, both the performance in achieving the goals and policies of Airlangga Hospital, as well as the achievement in an efficient, effective and economical manner, as well as the suitability of the performance achieved with predetermined criteria.

The results showed that with the implementation of operational audits can help leaders, and the board of directors of Airlangga Hospital in carrying out their duties and responsibilities by providing analysis, assessment, suggestions, recommendations, policies and comments regarding the activities being audited. This research includes qualitative descriptive research or reveals the characteristics of things related to operational audit in its implementation in hospital governance. The better the implementation of the audit on the operational audit at Airlangga Hospital, it can be concluded that the realization of hospital governance has been carried out well.

Keywords: Operational Audit, Hospital Governance